

Terms and conditions Obras Technology

The terms and conditions of services provided by Obras Technology fall under the terms of NLDigital. The NLDigital Terms and Conditions are the standard general terms and conditions for the Dutch ICT industry. Below you will find a resumé of the terms and conditions we apply to our work. Should you have any questions, do not hesitate to contact us for the small prints!

Definitions:

Client: a natural person or business entity who commissions Obras Technology for a project.

Proposal: a quotation with the price indication, time spend and timeline we project for your project.

Assignment: (verbal) agreement on the work we will do for you, based on our initial proposal.

Agreement: written document between Obras Technology and our clients that defines, amongst other things, the assignment (the work we will do for your), pricing, our mutual responsibilities and payment arrangements.

Proposal and period of validity:

A proposal from Obras Technology is valid for 30 days. Each quotation is based on information provided by the client.

Assignment:

The client is responsible for the accuracy and completeness of all information that is relevant to the design and execution of the assignment, even if the information originates from third parties.

Documents and data that Obras Technology requires for an adequate execution of the assignment in accordance with the planning will be submitted on time by the client to Obras technology. For more information about how we handle your data we refer to our privacy statement.

If Obras Technology depends on the involvement of employees of the client in the performance of the assignment, the client is obliged to timely assign the employees involved.

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We are here to help you
improve and expand your business.

Partners:

Sometimes, we cannot do a job alone and we need to hire others to help us getting the job done. In these cases we consult with you beforehand. We only work with trusted partners; people and businesses we have in our carefully selected network. All our partners and referrals have been validated by us on their commitment to finish projects on time with the agreed quality against the agreed pricing.

Obras technology services:

We like to work on projects. That means we prefer assignments with a clear start and finish over invoicing of hours. Whenever possible, we prefer to work with standard rates and with fixed agreed hours to get the job done.

Invoicing:

A project starts after the client has signed the agreement and has agreed to the delivery conditions in writing.

Project based (fixed) assignments:

We invoice a percentage before starting the project. Thereafter we invoice once a month.

Hour based assignments:

We invoice once a month on the first day of the new month. We apply a payment term of 30 days. After this term we have the right to add interest.

Evaluation:

After completing an assignment for you, we enjoy sitting down with a cup of coffee to exchange our experience in working together. Your feedback is important to us because then we can make sure that you continue to be a satisfied client. Another goal is to continue to improve our services for the future.

Any questions?

Do you have questions about our terms and conditions? Do not be a stranger and contact us. We love to explain to you how we work and that our small prints are truly in your favour! Just reach out to us for a quick chat via [hello\(at\)Obrastechnology](mailto:hello(at)Obrastechnology).

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We are here to help you
improve and expand your business.